

Provincial Multisectoral Consultation Team to counter the mistreatment of older adults at the CIUSSS West-Central Montreal. Information Sheet and 2021 Calendar

INFORMATION SHEET

Coordination

The Domain of Expertise to Counter Mistreatment of Older Adult of the Center for Research and Expertise in Social Gerontology (CREGÉS) of the CIUSSS West-Central Montreal in collaboration with the Elder Mistreatment Helpline (LAAA) of the CIUSSS West-Central Montreal.

History and mission of the Consultation Team

- The management of abuse situations requires the combination of medical/functional, psychosocial, financial and legal expertise.
- The CIUSSS West-Central Montreal's provincial multi-sectoral consultation team was created in 1992. This service was developed to support the intervention team practitioners dedicated to situations of mistreatment and to complement the training offered to health and social services network practitioners who were faced with complex situations or issues of elder abuse, requiring the involvement of several areas of expertise and intervention.
- Since 2019, the Team refocused its service offering on complex cases from the RSSS, the community network, the financial sector and the legal sector. It works in complementarity with the collaborative intervention process (CIP) which treats the mistreatment situations that meet the following 3 specific criteria.¹
 - "There are reasonable motives to believe that an older adult in a vulnerable situation is victim of mistreatment within the meaning of the law.
 - The mistreatment situation needs a consultation between the practitioners to be able to end the situation efficiently.
 - There are reasonable motives to believe that the mistreatment situation could constitute a criminal or penal offense."

¹Dans le but de faciliter les collaborations dans la gestion de situations de maltraitance, le gouvernement du Québec a mis en place en 2017 un processus d'intervention concertée (PIC) visant une collaboration multisectorielle rapide, concertée et complémentaire entre les intervenants du domaine de la santé et des services sociaux, de la justice et de la sécurité publique. Pour plus d'informations, consultez le lien suivant <https://publications.msss.gouv.qc.ca/msss/fichiers/ainee/sommaire-entente-cadre.pdf>

<p>Objectives, goals and results of the Consultation Team</p>	<ul style="list-style-type: none"> • Propose actions or strategies to respond effectively to situations of older adult mistreatment. • Inform and assist practitioners and managers in identifying ways to access and use appropriate resources (legal, health and social services, community, etc.). • Inform practitioners of their professional responsibilities and the limits of their intervention. • Ensure knowledge transfer among team members regarding tools, programs/services and innovation • Identify gaps and issues related to disciplinary, interdisciplinary and multisectoral intervention (medical, functional, psychosocial, legal and financial) in order to make recommendations and follow-ups with the relevant or concerned authorities.
<p>Values of the Consultation Team</p>	<ul style="list-style-type: none"> • Promote the least restrictive prevention and protection measures against mistreatment, regardless of the person's level of ability. • Find humane and psychosocial solutions to problems based on law and ethics. • Preserve and enhance family ties. • Reduce isolation. • Mobilize the community network. • Encourage mediation. • Promote multidisciplinary and multisectoral interventions. • Promote dignity, respect for rights and safeguarding autonomy.
<p>Target audience</p>	<p>Practitioners, managers and authorities confronted with complex situations or issues of older adult mistreatment, requiring the involvement of several domain of expertise and sectors of intervention.</p>
<p>Modalities to access and services offered by the Consultation Team</p>	<p>Consultation as part of the Team's annual calendar meetings</p> <p>Any professional confronted with a complex situation of older adult mistreatment can request a regular consultation with the Multisectoral Consultation Team through the LAAA's services. To do so, the professional must present a summary of the situation and a team made up of the LAAA's Clinical Activity Specialist (CAS), supported by the Multi-sectoral Consultation Team coordinator, will determine the eligibility of the request. The Team meets quarterly, provides consultations and holds knowledge transfer activities.</p> <ul style="list-style-type: none"> • Length of a consultation: 30 to 45 minutes. • Duration of the meeting: 2 hours • Type of meeting: via the Zoom* platform

Ad hoc consultation:

Some situations presented during professional consultation with the LAAA may have characteristics specific to The Team's mandate. Depending on the specifics of the situation, it may be presented to the Consultation Team on an ad hoc basis within 7 to 10 days of the request.

- The Team can provide consultations on an ad hoc basis within 10 days of a request for a consultation to the LAAA
- Duration of a consultation following an ad hoc request: approximately 45 minutes.
- Type of meeting: via the Zoom platform *

*To participate, make sure you download the application and have access to a camera, microphone and speakers/headphones.

Calendar

Dates	Time
Wednesday, January 20, 2021	9 :30 a.m.- 11:30 a.m.
Monday, March 22, 2021	9 :30 a.m.- 11:30 a.m.
Monday, May 17, 2021	9 :30 a.m.- 11:30 a.m.
Monday, September 13, 2021	9 :30 a.m.- 11:30 a.m.
Monday, November 15, 2021	9 :30 a.m.- 11:30 a.m.

Representatives of the authorities and expertise of the Multi-sectoral Consultation Team

- Coordinator of the Domain of Expertise to Counter Mistreatment of the CIUSSS West-Central Montreal
- Specialist in clinical activities for the Elder Mistreatment Helpline of the CIUSSS West-Central Montreal
- Volunteer legal advisor (consulting lawyer) for Sun Youth
- Notary in private practice (consultant)
- Emeritus lawyer of the National Institute of Law, Politics and Aging (consultant)
- Delegated curator for the Bureau du Curateur public du Québec
- Specialized practitioner for the organization SOS Aînés Maltraitance (SOSAM)
- Education and cooperation officer for the Commission des droits de la personne et des droits de la jeunesse
- Sergeant advisor, Safety and prevention for seniors, Prevention Advisory Services Section, Prevention and Urban Safety Division, Service de police de la Ville de Montréal
- Lieutenant, Division Manager, MRC Estrie Investigation Division, Major Crime Investigation Service, Sûreté du Québec
- Sergeant, Investigation Team Leader, MRC Estrie Investigation Division, MRC Val St-François and Des Sources Investigation Team, Sûreté du Québec
- Advisor, Criminal Investigations Division, Sûreté du Québec
- Senior Ethics Advisor, CIUSSS West-Central Montreal
- Social Worker, CIUSSS West-Central Montreal
- Retired Social Worker, Manager of the SAPA residential Department, CIUSSS West-Central Montreal, Mistreatment of Older Adults case
- Regional coordinator specialized in the fight against older adult mistreatment for the Montreal region
- Regional Coordinator specialized in the fight against older adult mistreatment for the Laval region
- Specialized Regional Coordinator in the fight against older adult mistreatment, CISSS de la Montérégie-Centre
- Provincial Coordinator - Cultural Communities in the fight against older adult mistreatment, CIUSSS West-Central Montreal, Direction régionale de la santé publique de Montréal.