

Provincial Multisectoral Consultation Team to counter the mistreatment of older adults at the CIUSSS West-Central Montreal

KEY INFORMATION	Name of program	Area of expertise to counter mistreatment of older adults Center for Research and Expertise in Social Gerontology (CREGÉS)
	Target clientele	<ul style="list-style-type: none"> Professionals confronted with complex and difficult situations of mistreatment of older adults that do not meet the criteria for initiating the collaborative intervention processes (PIC).
	Objectives	<ul style="list-style-type: none"> Promote collaborative intervention strategies which effectively respond to mistreatment situations and ensure the preservation of dignity, respect of rights and safeguarding of autonomy. Assist practitioners in the identification of appropriate resources (legal, public, health and social services, community, etc.) Provides a bilingual service.
LOGISTICS	Frequency	Meetings take place once a month
	Duration	3 hours / Time allotted per case consultation : 45 min- 1hour
	Location	CLSC René-Cassin, Montreal Videoconferencing or teleconferencing is available on demand.
	Accessibility	Practitioners intervening in a situation of mistreatment may contact the professional consultation services of the Elder Mistreatment Helpline at 514-489-2287 or 1-888-489-2287.
		Situations that could benefit from the expertise of the Provincial multisectoral consultation team will be subsequently referred by the Elder Mistreatment Helpline.
	Calendar	Consult the CREGÉS website www.creges.ca/
	Benefits	<p>Practitioners will acquire skills and be supported to effectively identify and respond to situations of mistreatment of older adults. They will have a better understanding of:</p> <ul style="list-style-type: none"> the benefits of intersectoral collaboration; the roles and mandates of potential partners in the intervention; their legal responsibilities; the limits of their intervention.

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